

## Mid-Coast Citizens Public Services Guide

What is the Complaint about?	Who to Contact about Your Complaints in the Mid-Coast		
<b>Abandoned, inoperative vehicles</b>	If on private property: Code Enforcement, 363-4825	<b>If on public right-of-way (street or sidewalk):</b> County Sheriff Patrol Desk, 363-4763 or 363-4911	
<b>Airport Noise</b>	<b>Public Works</b> , Airport Section, 573-3700		
<b>Animal cruelty, stray or wild dogs/cats</b>	<b>Peninsula Humane Society</b> , 340-8200		
<b>Animals - too many or keeping in unhealthy conditions</b>	<b>If too many: Code Enforcement, 363-4825</b>	If conditions are unhealthy for animals: Peninsula Humane Society, 340-8200	
<b>Auto repair - body work, dismantling</b>	<b>If auto repair or dismantling in residential area:</b> Code Enforcement, 363-4825	<b>If commercial auto repair in residential area:</b> State Bureau of Automotive Repair, 468-6700	<b>If dismantling in commercial area:</b> State (DMV) Bureau of Investigations, 537-2606
<b>Barking dogs</b>	<b>County Sheriff</b> , Patrol Desk, 363-4763		
<b>Buildings - unsafe or abandoned; illegal construction</b>	Building Inspection, 363-4601		
<b>Commercial vehicles on residential streets</b>	<b>County Sheriff</b> , Patrol Desk, 363-4763 or 363-4911		
<b>Conflicts with neighbors</b>	Peninsula Conflict Resolution Center, 571-0367		
<b>Fences - too high</b>	If new construction exceeds height limit: Code Enforcement, 363-4601		
<b>Fumes, dust from commercial spray-painting, outdoors or in building but no spray booth</b>	If auto spray-painting in residential area: Code Enforcement, 363-4825  If spray-painting outside of spray booth: Bay Area Air Quality District, (415) 749-4900	<b>If spray-painting outside of spray booth in commercial area:</b> Building Inspection, 363-4601	If spray-painting in residential area and if fire hazard: Fire Prevention Bureau, 688-8425
<b>Graffiti on buildings</b>	Abatement of Graffiti: Dept. of Public Works, 312-5310	If actively being painted: <b>County Sheriff</b> , Patrol Desk, 363-4763 or 363-4911	
<b>Illegal disposal of motor oil, antifreeze; excessive use of pesticides</b>	If illegal disposal of motor oil or antifreeze contact <b>Environmental Health Dept.</b> , 363-4305	If excessive use of pesticides contact Agricultural Commissioner, 363-4700	
<b>Land use/zoning questions</b>	<b>Zoning Counter</b> , 363-1825		
<b>Lewd, unlawful behavior</b>	<b>County Sheriff</b> , Patrol Desk: 363-4763 or 363-4911		
<b>Litter, garbage or debris</b>	If on private property: Code Enforcement, 363-4825  <b>If fire hazard:</b> Fire Prevention Bureau, 688-8425	If regarding <b>wet garbage:</b> Environmental Health Dept., 363-4305  <b>If sewer overflow</b> in Montara or Moss Beach: Montara Sanitary District, 728-3545	<b>If on street or sidewalk:</b> Public Works Maintenance Division, 363-4100  <b>If sewer overflow</b> in El Granada: El Granada Sanitary District, 726-7093
<b>Loitering</b>	<b>County Sheriff</b> , Patrol Desk: 363-4763 or 363-4911		
<b>Mediation matters; land/tenant disputes, small claims and other civil matters</b>	<b>If landlord/tenant disputes:</b> 363-5784	<b>If Small Claims:</b> Claims Advisory, 363-4889	<b>Other mediation matters:</b> County Mediation Services, 363-4841
<b>Noise</b>	<b>If excessively loud or constant after-hours noise from commercial source:</b> Environmental Health Dept., 363-4721	<b>If from residential source:</b> County Sheriff Patrol Desk, 363-4763 or 363-4911	
<b>Odor; gas leaking</b>	If fire hazard: 911 or Half Moon Bay Fire Dept., 726-5213	<b>If leaking natural gas:</b> PG&E, 592-9411	
<b>Overcrowding</b>	Environmental Health Dept., Housing Unit, 363-4305		
<b>Parking; illegal or lack of</b>	If due to expansion or change of use in commercial area: Code Enforcement, 363-4825	<b>CHP</b> , 369-6261 or toll free 1-888-301-4CHP	If vehicle parked in same spot on street over 72 hours: <b>County Sheriff</b> , Patrol Desk, 363-4763 or 363-4911
<b>Signs - broken or illegal</b>	Code Enforcement, 363-4825		
<b>Stolen vehicles</b>	<b>CHP</b> , 369-6261 or toll free 1-888-301-4CHP		
<b>Street light problems</b>	Public Works, 363-4100 x1407, leave message on machine (checked daily)		
<b>Traffic problems and speeding vehicles</b>	<b>CHP</b> , 369-6261 or toll free 1-888-301-4CHP		
<b>Trees - illegal cutting on private or public property</b>	If illegal active cutting on private property: <b>County Sheriff</b> , Patrol Desk, 363-4763 or 363-4911	If creating hazard within public right-of-way: Public Works, Maintenance Division, 363-4100	Tree(s) illegally cut (after the fact) Code Enforcement, 363-4825
<b>Unofficial "For Sale" Car Lots</b>	Code Enforcement, 363-4825		
<b>Unsanitary conditions, residential or commercial</b>	Environmental Health Dept., 363-4305		
<b>Weeds</b>	If on private property: Code Enforcement, 363-4825	If fire hazard on commercial or residential property: Fire Prevention Bureau, 688-8425	
<b>Wiring - exposed, illegal</b>	If commercial or residential: Building Inspection, 363-4601	If poses a health hazard: Health Dept., 363-4305	If fire hazard on commercial or residential property: Fire Prevention Bureau, 688-8425

## Contact Phone Numbers

### County Supervisor

3rd District.....363-4569

### County Planning and Building Division

Code Enforcement.....363-4825

Building Inspection.....599-7311

Zoning Counter.....363-1825

### Other County Agencies

County Environmental Health Department.....363-4305

County Public Works Department.....363-4100

County Sheriff's Office (Patrol Desk).....363-4763  
after hours and weekends.....363-4911

San Mateo County Humane Society.....340-8200

### Other Local Agencies and Groups

Citizen Utility Company.....728-3358

Coastside County Water District.....726-4405

County Mediation.....363-4841

Granada Sanitary District.....726-7093

Half Moon Bay Fire Department.....726-5213

Half Moon Bay Planning Department.....726-8250

Half Moon Bay Police Department.....726-8288

Half Moon Bay Public Works.....726-8260

Montara Sanitary District.....726-7093

Sewer Authority Midcoast.....726-0124

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### State and Regional Agencies

California Department of Motor Vehicles (Bureau of Investigations):.....537-2606

California Highway Patrol.....369-6261

*PUBLIC SERVICE EXCELLENCE*



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San Mateo County  
Planning and Building Division

# Mid-Coast Citizens Public Services Guide

Planning and Building Division  
County of San Mateo  
County Office Building  
455 County Center  
Redwood City, CA 94063

County Government Center

455 County Center

Redwood City, California 94063

(650) 363-4161

FAX (650) 363-4849